

# Pipettors and Fee Schedule

## Review and explanation of our fees

The following is a list of charges for our basic service and calibration:

### Single Channel Manual Pipettors

Price: \$40.00

### Multi-Channel Pipettors

Price	Number of channels
\$70.00	4
\$75.00	6
\$80.00	8
\$95.00	12

### Electronic Pipettors (all Brands)

Single Channel:	\$65.00
8-Channel:	\$100.00
12-Channel:	\$120.00

Our basic service includes inspection, thorough cleaning of all pipettor parts, careful reconditioning of the piston, replacement of the seal and o-ring, testing and calibration to five decimal places gravimetrically. There is a six-month warranty on service and parts.

*\* The above fees cover all labor and include the Seal and O-Ring (when applicable). Additional parts (if required) are extra.*

## Parts replacement policy

It is our policy that parts other than the Commonly Used Parts will not be replaced and charged without Verbal Approval from the customer.

### Commonly Used Parts

Thumb Ring, Shafts, Ejectors, Barrel Filters, Push Button with Clip

## Turnaround time

Unless other arrangements are made, all pipettors received will be on first-come, first-served basis. Standard turnaround time is 7-10 business days.

## Scheduling an appointment

Please call our office at 1-800-388-0166 to arrange an appointment.

## Loaner pipettors

A limited number of loaner pipettors are available upon request. When scheduling an appointment, let us know if loaners are needed.

## The fine print

No service will be performed unless the completed paperwork is submitted with the purchase order or credit card number. The Repair Form is available by clicking on it's link. All pipettors must be free of biological and radioactive contamination.